

क.रा.बी.नि ESIC

# ई.एस.आई. समाचार ESI SAMACHAR

**NEWS JOURNAL OF ESI CORPORATION | APRIL, 2023** 







# ई.एस.आई. समाचार **ESI SAMACHAR**

**APRIL, 2023** Patrons:

Dr. Rajendra Kumar, IAS Director General

T. L. Yaden, IP & TA & FS Financial Commissioner

Manoi Kumar Singh, IOFS Chief Vigilance Officer

**Ratnesh Kumar Gautam** Insurance Commissioner (PR)

**Editor:** 

Pranava Kumar Deputy Director (PR)

#### Assistant Editor:

Pramod Kumar Singh Asst. Director (PR)

#### **Production & Circulation:**

Pankai Balchandani Lata Shah Nishant Singh Rakesh Sharma Mukesh Meena

#### **Editorial & Circulation Office:**

Employees' State Insurance Corporation Room no. 226, Panchdeep Bhawan, C.I.G. Marg, New Delhi Tel: 011-23218789, 011-23604700 (EPABX) E-mail: pranava.kumar@esic.nic.in

#### Printed and Published by:

Public Relations Branch, ESIC Hgrs. Office on behalf of Director General Employees' State Insurance Corporation New Delhi-110002 INDIA Websites:www.esic.gov.in

ESI Samachar is a news journal of ESI Corporation published with the sole objective of enhancing public awareness about the multifaced social security program administered by the Corporation. The content of the journal is for awareness only and cannot be referred as a valid document for any purpose, official or legal. Reader's views and opinions for any improvement are welcome. For a free copy please write to our circulation office.

Designed & Printed by:

Vermmillion Communication Pvt. Ltd.

Email: vikas@vermmillion.net.in



# Editorial



The latest issue of ESI Samachar is now available, showcasing the organization's steadfast commitment to leveraging technological innovations to enhance and expedite service delivery to its beneficiaries. The publication covers an extensive range of topics, featuring the culmination of Special Services Fortnight & its outcome, latest initiatives, special drives, and events organized by ESIC Headquarters, Regional Offices, Sub-Regional Offices and Hospitals. In line with this year's International Women's Day theme of 'DigitAll: Innovation and Technology for Gender Equality,' ESIC celebrated the occasion with a series of events focused on empowering women and promoting gender equality. These events included gender sensitization seminars, special health screening for women and health check-up camps.

ESIC's PR division endeavors to communicate information effectively to internal and external audiences and stakeholders, ensuring that ESI Samachar provides comprehensive and integrated communication. The editorial board collaborates closely with the PR team to make sure that the publication serves as a valuable platform for ESIC to engage with its stakeholders and share crucial updates and information. The editorial board is open to receiving feedback from readers to further improve the publication's value and establish it as the primary source for the latest news and developments at ESIC.

#### Pranava Kumar Editor pranava.kumar@esic.nic.in

Contents 

S. No.	Chapter Name	Page No.
1.	Director General's Message	1
2.	Special Services Fortnight, earmarking 71 yrs of services to work- ers and their dependents, concluded	2-4
3.	Inauguration/Foundation Stone Laying/New Launches	5-6
4.	Health Check-Up Camp Cum Mela Organised Under Special Ser- vices Fortnight	7
5.	International Women's Day Celebration	8-11
6.	Keynote Address by Dr. Rajendra Kumar, DG (ESIC)	12
7.	Cleanliness Drive Under Special Services Fortnight (24.02.2023 to 10.03.2023)	13
8.	Awareness Camp Under Special Services Fortnight (24.02.2023 to 10.03.2023)	14
9.	Drive on Clearance of Pending Bills / Claims under Special Services Fortnight (24.02.2023 to 10.03.2023)	15
10.	Suvidha Samagam	16-17
11.	Seminar on AYUSH	18
12.	Exhibition of the Millets	19
13.	ESIC's National Badminton Team Bags Runner-Up Position	20
14.	Implementation of ESI Act, 1948	21
15.	New Transfer and Postings of Insurance Commissioners	22
16.	Buzz from ESIC Social Media	23







# Director General's Message

ESIC is India's largest social security organization that has been providing comprehensive social protection benefits to eligible workers for several decades. Its primary aim is to extend social health protection and other social security benefits to all formal sector workers covered under the ESI Act.

Recently, ESIC has taken initiatives to provide ease of services to ESI stakeholders through ESIC Special Services Fortnight. Through this drive 84,000 pending bills were cleared & claims amounting to ₹ 174 Crore processed and paid, one-stop redressal of 1749 public grievances at 191 locations and 808 health check-up camps was organised.

ESIC has taken also taken various initiatives to empower women insured under the ESI scheme by introducing online claim facility for maternity benefits. This facility eases the process of availing benefits for women beneficiaries by empowering them with the help of technology. Furthermore, the organization is leveraging technologyenabled facilities, such as telemedicine, to enable women beneficiaries to avail healthcare services from the comfort of their homes.

To further improve its service delivery, ESIC is re-engineering manual processes and transforming them into fully digital and online processes. This will increase efficiency, reduce wait times, and create a more seamless experience for eligible workers and their families. The organization remains dedicated to this cause and believes that collective efforts can overcome any challenges encountered and meet the expectations of the future.

ESIC understands the importance of empowering women through the use of IT-enabled technologies, enabling them to grasp the opportunities in the competitive world. The organization believes that inclusivity and integrating technology are key to achieving the vision of gender equality, and that access to healthcare services for women should be available from the comfort of their home through information technology-based solutions. ESIC's dedication to innovation and excellence will enable it to deliver reliable and effective social protection benefits to all eligible workers and their families, achieve its goals and its vision of a healthier and prosperous India.

> Dr. Rajendra Kumar, I.A.S. **Director General, ESIC**

> > (1)





The ESIC Special Services Fortnight launched by Union Minister for Labour & Employment, Environment, Forest & Climate Change Shri Bhupender Yadav on 24.02.2023, earmarking 71 years of services to Insured Workers and their dependents culminated on 10.03.2023. The 15 days from 24.02.2023 to 10.03.2023 were focused towards ease of services to Insured Persons and their dependents through various activities including clearance of pending bills/claims, redressal of grievances, emphasis on millet diets and yoga, health check-up camps in industrial clusters, etc.

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# Ease of Services to ESI Stakeholders (through ESIC Special Services Fortnight 2023)

From 24.02.2023 to 10.03.2023

84,000 bills & claims amounting to Rs. 174 Crore processed and paid

808 Health Check Up Camps held during the fortnight

One-stop redressal of 1749 Public Grievances at 191 locations



2





During the Special Services Fortnight around 84,000 claims amounting to ₹ 174 crore was processed. Among these, about 73,659 claims amounting to ₹ 53.02 Crore were processed and paid to Insured Workers and their dependents. 4585 bills of tie-up hospitals, 5305 bills of GeM, Housekeeping and 208 bills of ARM service providers amounting to ₹ 47.46 Crore, ₹ 48.06 Crore and ₹ 25 Crore, respectively were settled during the Fortnight. This special bill clearance drive was organised on  $2^{nd}$ ,  $3^{rd}$  and  $7^{th}$ March, 2023.



Grievance Redressal Day (Suvidha Samagam) was observed in ESIC Field Offices and Hospitals on 27<sup>th</sup> February and 1<sup>st</sup> March 2023 across the country. ESIC conducted Suvidha Samagam at 100 places where 804 grievances were received, out of which 769 grievances were redressed on the spot. The remaining grievances were forwarded to superior offices for early redressal.

Under the Joint Public Interface Program (Suvidha Samagan with Nidhi Aapke Nikat 2.0) on 27<sup>th</sup> February, ESIC Field Offices collaborated with their counterparts in EPFO to hold grievance redressal at single place. At various locations, joint grievance redressal camps for workers, their family members and employers were held under one roof. ESIC conducted such Suvidha Samagam at 100 places where 1024 grievances were received, out of which 980 grievances were redressed on the spot. The remaining grievances were forwarded to superior offices for early redressal. Inter Organizational Collaboration of ESIC and EPFO aided in One Stop Redressal of 1749 Public Grievances at 191 locations.



All the offices and hospitals of ESIC carried out seminars/ awareness/health talks on 24<sup>th</sup> February and 7<sup>th</sup> March 2023 in the factories /localities having a higher concentration of workers. The Insured Persons, employers and workers attending these camps were briefed about various benefits under the ESI Scheme.



ESIC Hospitals and Medical Colleges conducted Annual Preventive Health Check-up camps, Health Talks, Awareness and Health Education Programs in the premises of big employers and industrial clusters. The active participation of Trade Unions and Employers' Associations was also ensured. Overall, 808 camps were organised across the country, in which thousands of Insured Workers and family members participated and got their health examined.



(3)



The cleanliness drives in the areas/colonies having higher concentration of dwellings of workers were organised by the Regional Offices, Sub-Regional Offices and Hospitals. The participation of local residents was also encouraged during the campaign. The cleanliness drive was appreciated by local residents.



Yoga camps were organised by the ESIC field Offices and hospitals in the industry areas and office premises. Large number of workers participated in these yoga camps. Besides, to promote healthy eating habits, exhibition on millets was also organised by various ESIC hospitals. To promote Shree Anna, millets-based meals were started for patients at various ESIC Hospitals. Further, an Ayush Conference under the chairmanship of DG, ESIC was also held. All the offices and hospitals joined the conference through Video Conference.



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All ESIC Medical Colleges and Hospitals conducted a special drive on ensuring availability, functionality and utilization of all equipment installed at respective ESI institutions and starting in-house facilities/treatment/tests for reducing dependency on referrals. Medical Equipment Dashboard has also been developed and implemented in ESIC Dhanwantri Portal to ensure real time monitoring of all medical equipment.

Bhupender Yad. @byadavbjp	vo
	Fortnight launched on Feb 24 at Dr Ambedkar elhi, earmarking 71 yrs of services for workers and cluded today.
Taking forward PM Shr Jeevis, the following w	i @narendramodi's vision for welfare of Shram as achieved:
ESIC	ipecial Services Fortnight (February 24-March 10)
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6:24 PM • Mar 10, 2023 • 1	6K Views
79 Retweets 1 Quote	84 Likes 1 Bookmark





# Inauguration/Foundation Stone Laying/New Launches

Shri Bhupender Yadav, Union Minister of Labour & Employment and Environment, Forest & Climate Change, inaugurated the Bone Marrow Transplant Centre, state-of-the-art Skill Lab and Gymnasium for students at ESIC Medical College & Hospital in Faridabad in the august presence of Shri Krishan Pal, Minister of State for Power and Heavy Industries, Govt. of India. Additionally, a statue of Swami Vivekananda was unveiled on the premises to serve as a symbol of inspiration for the medical staff and students. With the addition of these new facilities, its capacity to provide quality healthcare services to patients has further been enhanced.

Union Minister of Labour & Employment and Environment, Forest & Climate Change, Shri Bhupender Yadav made some significant announcements during his visit to ESIC Medical College & Hospital in Faridabad. Here are the details:

#### 500 new beds added to the hospital

Hon'ble Minister, Shri Bhupender Yadav announced the plan to add 500 new beds to the existing 650 bed hospital attached to ESIC Medical College & Hospital, Faridabad. This expansion will significantly increase the hospital's capacity and ability to serve more patients.

#### Advanced facilities inaugurated

During the event, Shri Bhupender Yadav also inaugurated new facilities at the hospital, including a Bone Marrow Transplant Centre with four beds and high-tech equipment, including Laminar Air Flow with HEPA filters. The cost of each transplant, which can be up to ₹ 18 lakhs in other government hospitals, will be provided for free of cost to ESIC beneficiaries. Additionally, a state-of-the-art Skill Lab was unveiled, designed to provide medical students with technical and behavioral education.



(5)











The lab has been set up at a cost of  $\mathbf{E}$  5 crore and will offer training in essential medical skills, such as injection techniques, heart pumping, and treatment methods.

#### Focus on transparency and selflessness

Shri Bhupender Yadav emphasized the importance of transparency and selflessness in the governance and administration of ESIC, citing the use of modern technologies to improve service delivery.

#### Gymnasium for student's fitness

As part of the upgrades, Shri Bhupender Yadav also inaugurated a gymnasium for students at ESIC Medical College & Hospital, Faridabad. The gym will promote physical fitness and overall well-being among students.

Minister of State for Power and Heavy Industries, Shri Krishan Pal, also spoke at the event, praising the hospital's good work and highlighting the value of good governance and rapid growth under the leadership of Prime Minister Shri Narendra Modi.







## Health Check-Up Camp Cum Mela Organised **Under Special Services Fortnight**



Shri Rameswar Teli, Minister of State for Labour & Employment and Petroleum & Natural Gas, Govt. of India inaugurated the 'Health Check-up Camp cum Mela' during ESIC 'Special Services Fortnight' at Guwahati, Assam. Also, the mela was having display

of Millets products and Ayush to promote 'Shree Anna' campaign. About 300 beneficiaries were screened during the Camp. Later, Minister inspected the construction site of the Hospital and reviewed the progress.









Rameswar Teli 🧔

Glad to attend the awareness camp & health check up camp organised by the @esichq as a part of its Special Services Fortnight (24.02.2023 to 10.03.2023) at Employers' Premise, BCPL, Lepetkata, Dibrugarh. (1/2)

#### @byadavbjp @LabourMinistry



1:31 PM - Feb 28, 2023 - 904 Views

3 Retweets 29 Likes



(7)



International Women's Day Celebration



ESIC observed International Women's Day with a week-long series of activities aimed at empowering women and promoting gender equality. In line with this year's theme of 'DigitAll: Innovation and Technology for Gender Equality', ESIC offices and hospitals organized several events, including seminars on gender sensitization, special health screening for women and health check-up camps. As part of the celebration, ESIC settled 3724 maternity benefit claims amounting to ₹ 9.3 Crore.

ESIC has introduced several initiatives for insured women covered under the ESI Scheme, including the facility of claiming maternity benefits online. Through the use of telemedicine and other IT-enabled solutions, women beneficiaries can now access healthcare services from their homes. The week-long series of activities culminated in a seminar at the ESIC headquarters in New Delhi, chaired by Director General Dr. Rajendra Kumar. The

event was attended by several dignitaries, including Financial Commissioner, Ms. T. L. Yaden, CVO, Shri Manoj Kumar Singh, Deputy Director General Smt. Anuja Bapat and Senior Specialist and Director at NITI Aayog Dr. Sakshi Khurana.



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Dr. Rajendra Kumar emphasized the importance of empowering women through IT-enabled technologies, providing them with equal opportunities in the competitive world. He reiterated that access to healthcare services for women could be availed from their homes through Information Technology based solutions. Financial Commissioner Ms. T. L. Yaden praised ESIC's efforts in bringing the facility of claiming maternity benefits online for insured women, easing the process for women beneficiaries by empowering them with technology.

The participants of the essay competition held during the

weeklong series of activities were felicitated in the form of cash prizes and certificates by the dignitaries during the event. Medical Commissioner Dr. Deepika Govil stressed on promoting equity for achieving equality in society whereas Insurance Commissioner (P&A) Shri Deepak Joshi spoke about the achievements of women across the world and ways to empower them.

The corporation is committed to leveraging technology-enabled solutions to help insured women claim maternity benefits and healthcare services online from the comfort of their homes.









### **International Women's Day Celebration**

During his speech, Dr. Rajendra Kumar, Director General, ESIC, highlighted the significant role of ICT tools in improving women's lives. He emphasized how these tools can facilitate women's access to education, healthcare, and employment opportunities

and enhance their overall well-being. He also stressed the need to bridge the digital gender gap to ensure that women benefit equally from ICT advancements.

The idea of equality should go beyond celebrating International Women's Day and be ingrained in you and your consciousness and in your approach that how you view the role of women in different spheres of life.



ESIC has taken initiatives for Insured Women covered under the ESI Scheme recently by introducing a facility for claiming maternity benefits online for Insured Women, easing the efforts for availing the benefits by the women beneficiaries by empowering them with the help of technology



तडान का अवसर

#### Achievement

**During this week ESIC settled 3724** maternity benefit claims amounting to Rs. 9.3 Crores

10

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ESIC organizes a Special Screening for Women's/Health Check-up Camp on 06.03.2023 at ESIC Headquarters, which was inaugurated by Dr. Rajendra Kumar, Director General, ESIC. The camp was conducted under a weeklong series of activities to celebrate International Women's Day, for which the theme is, "DigitALL: Innovation and technology for gender equality". Dr. Rajendra Kumar in his inaugurating speech said that ESIC is organizing such Health Check-up Camps at multiple locations pan India, to serve the women workforce of the country in an efficient manner.











ESIC Super Speciality Hospital, Sanathnagar, Hyderabad organized Special Health Screening Camps in OPD for Female House-keeping Staff under ESIC 'Special Services Fortnight'. A total of 80 Female House-keeping Staff were screened during the camp.



## **Essay Competition**

An essay competition was organized on "Innovation and Technological Change, and education in the digital age for achieving gender equality and the empowerment of all women



and girls" by ESIC at its Headquaters office, New Delhi, and also in other Offices/Hospitals pan India.



**(11)** 





### Keynote Address by Dr. Rajendra Kumar, DG (ESIC)

Dr. Rajendra Kumar DG ESIC in his keynote address delivered at ESIC Hospital and Medical College, Faridabad, Haryana on the topic "Information technology as a force multiplier to enhance Mental health services in Rural and Suburban areas" stressed the need to use IT to improve healthcare delivery and bridge

the gap in the short term. To this end, He shared that ESIC has introduced new initiatives, such as telemedicine, teleconsultation, etc. ESIC is adopting new approaches to enhance the quality and accessibility of healthcare services.

Information technology as a force multiplier to enhance Mental health services in Rural and Suburban areas.

In his keynote address, Dr. Rajendra Kumar, DG, ESIC emphasized the need for IT as a force multiplier to argument the services and fill in the gap in the short term. He informed that new initiatives viz Telemedicine, Teleconsultation, use of apps for the request for home sample collection, 5G ambulances, etc, are introduced in ESIC to improve the delivery of services.



Dr. Rajendra Kumar Director General, ESIC













### **Cleanliness Drive Under Special Services Fortnight** (24.02.2023 to 10.03.2023)



ESIC Model Hospital, Bari Brahmana, Jammu undertook cleanliness drive under 'Special Services Fortnight'. During the campaign, best practices were adopted in disposing of the garbage and waste material.



ESIC Sub-Regional Office, Bhopal conducted a cleanliness drive under ESIC 'Special Services Fortnight' in an IP-populated area, New Subhash Nagar in coordination with local Municipal Office. A Cleanliness Drive was conducted at ESIC Model Hospital, Gurugram, Haryana, under ESIC 'Special Services Fortnight'. The employees of the hospital participated in the campaign and cleaned the hospital premises by themselves.



The local people of the area also participated in this drive as part of a community effort.







# Awareness Camp Under Special Services Fortnight (24.02.2023 to 10.03.2023)

Awareness Camp on Pranayama and Meditation was organized by ESIC Medical Hospital, Beltola, Guwahati as a part of ESIC 'Special Service Fortnight'. An awareness session about yoga

and its importance was also conducted during the camp.



The Awareness Camp on the Advantages of Blood Donation was organized by ESIC Super Speciality Hospital, Sanathnagar, Hyderabad, as a part of ESIC 'Special Service Fortnight'. In this camp, the hospital personnel also educated the patients and their attendants about the importance of blood donation.

Seminar/Awareness Camp was Organized at ESIC Regional Office Maharashtra under 'Special Service Fortnight' from 24th February 2023 to 10th March 2023. In the Seminar/Awareness Camp, Maternity benefit cheques were provided to eligible Insured Women with full wages for 6 months as maternity benefits during their absence from work after child birth.









Drive on Clearance of Pending Bills / Claims under Special Services Fortnight (24.02.2023 to 10.03.2023)

ESIC organized a special drive on clearance of pending bills / claims of Insured Persons/ Dependents and Channel Partners. Through this drive 84,000 pending bills cleared & claims amounting to ₹ 174 Crore processed by 10.03.2023



















Dr. Rajendra Kumar, Director General, ESIC chaired a special session of 'Suvidha Samagam' on 01.03.2023 to redress the grievances of the Stakeholders of ESI Scheme.

A total number of 22 IPs / Beneficiaries attended 'Suvidha Samagam' in person at ESIC, Hqrs. Office in New Delhi wherein about 108 persons joined through VC from various regions of the country. Director General, ESIC gave patient hearing to the aggrieved persons and many grievances were resolved on the spot itself. He also gave instructions to the respective Regional Directors/Incharges to monitor and redress the grievances personally.

Suvidha Samagam is a grievance redressal mechanism of ESIC to help workers & beneficiaries and provide them hassle free solution.



ESIC Sub-Regional Office, Kozhikode, Kerala organized 'Suvidha Samagam' in collaboration with EPFO's 'Nidhi Apke Nikat 2.0'.

To redress the grievances, ESI Dispensary Tahliwal, Himachal Pradesh conducted 'Suvidha Samagam' in collaboration with EPFO's 'Nidhi Apke Nikat 2.0'. Employers, Employees & other beneficiaries participated in the programme.





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### Suvidha Samagam





ESIC Sub-Regional Office, Surat, Gujarat organized 'Suvidha Samagam' in collaboration with EPFO's 'Nidhi Apke Nikat 2.0'. Grievances related to ESI Scheme were resolved on the spot by the Senior Officers of the respective organizations.

ESIC Regional Office, Delhi conducted Joint Public Interface Programme of grievance redressal (ESIC's 'Suvidha Samagam' with EPFO's 'Nidhi Apke Nikat 2.0') on 27.02.2023. Employers, Employees & other stakeholders participated in the programme and were benefitted.













'Suvidha Samagam' was conducted in collaboration with EPFO's 'Nidhi Apke Nikat 2.0' by ESIC Sub-Regional Office, Kalaburagi, Karnataka on 27.02.2023.







# **Seminar on AYUSH**

Dr. Rajendra Kumar, Director General, ESIC chaired a Seminar on AYUSH. All the ESIC Hospitals and Offices joined the seminar through VC. The hospital/dispensaries also undertook following activities on 06.03.2023:

- 1. Health talks on millet.
- 2. Yoga and AYUSH & Health check-up camps
- 3. Exhibition of a healthy diet with special reference to millets











# **Exhibition on Millets**

Celebrating the International year of millets, an exhibition on millets was organized in ESI Model Hospital, Basaidarapur.

The Exhibition was inaugurated by Dr. Rajender Kumar, Director

General ESIC in which 11 types of millets major and minor were displayed along with their recipes on 06.03.2023.

In total more than 1100 ESI officials attended this conference.







#### पेंशन अदालत

श्रम एवं रोजगार मंत्रालय, भारत सरकार के कार्यालय ज्ञापन के अनुसरण में, क.रा.बी.नि. मुख्यालय से पेंशन प्राप्त करने वाले पेंशनरों के लिए दिनांक 28.03.2023 को Video Conferencing के द्वारा पेंशन अदालत का आयोजन किया गया।





# **ESIC's National Badminton Team Bags Runner-Up Position**

ESIC's National Badminton Team made history by reaching the runner-up position against the Reserve Bank of India in the All India Public Sector Badminton Tournament 2022-2023 held in Bangalore. The team was captained by Firoj Mulani and coached by Hemant Duggal. The team members included Viplav Kuvale, Shubham Gussain, Anmoal Behrani, Abhidnya Sawant, K Murli Krishna, and Soumen Das. The team's impressive performance highlights ESIC's commitment to supporting sports and promoting a healthy lifestyle.

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# Implementation of ESI Act, 1948



The ESI Act, 1948 under section 1(3) come into force in all the areas of Gandhinagar district in the state of Gujarat from 01.04.2023.

ESI Act, 1948 is applicable to all the factories and other establishments as defined in the Act with 10 or more persons employed and having wages up to ₹ 21,000 P.M.



The ESI Act, 1948 under section 1(3) has come into force in all the areas of Imphal East and Imphal West districts in the state of Manipur from 01.03.2023. A total of 484 districts of the country are now Fully Notified under the ESI Act, and 125 districts of the country are Partially Notified out of total 744 districts of the country.

(21)





In pursuant to Headquarter Letter No. A-33/13/02/2021-E.I, Dated 23.03.2023, the following officers upon their promotion, assumed the charge of Insurance Commissioner



Shri Ramji Lal Meena Insurance Commissioner (West Zone-Ahmedabad)



Shri Rajesh Kumar Kaim Insurance Commissioner (Hqrs.)



Shri Akshay Kala Insurance Commissioner (South Zone-Bengaluru)



Shri Ratnesh Kumar Gautam Insurance Commissioner (Hqrs.) with additional charge of Insurance Commissioner (North Zone-Chandigarh)



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> Shri Pranay Sinha Insurance Commissioner (East Zone-Ranchi and North East Zone-Guwahati) with additional charge as Insurance Commissioner (Hqrs.)

# Adieu to Insurance Commissioners on their Retirement (during March, 2023)



Shri R Gunasekaran



Shri C V Joseph







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कर्मचारी राज्य बीमा निगम Employees' State Insurance Corporation

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Panchdeep Bhawan, C.I.G. Marg, New Delhi-110 002 Toll Free No.: 1800-11-2526 | Website: www.esic.gov.in

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